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**Gundaraaz of TTEs in Indian Railways**

1 message

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To: crb@rb.railnet.gov.in, sanjay.sehgal@gov.in

Mon, Apr 7, 2025 at 6:02 PM

Satish Kumar  
Chairman & CEO  
Indian Railways

Dear Sir,

Request your kind self to read mail below to understand the actual situation

Thanks

Abhishek

Dear Mr. Prime Minister

I hope this message finds you well

I am working for a Royal family in the Sultanate of Oman and we come back home every year on vacation to spend time with family. Apart from this, we also came back to vote for you, so that you become Prime Minister of our Nation and this is what we get. If you have a little bit of humanity still left in you, please read my mail below and decide who is responsible for this.

I was travelling with my family from Ujjain to Howrah on Shipra express after completing a few family rituals at Ram Ghat, Ujjain.

We boarded the Train from Ujjain at 1:10 AM on 4<sup>th</sup> April 2025 (PNR No: 83303 58531)/Train No: 22911-Howrah Shipra Express(Ticket Attached)

Myself, my wife and 2 children boarded the Train. My younger child was having a very high fever. There were too many mosquitoes in my Coupe Berth and I went and requested the staff to put some mosquito spray in the night. I even told the cleaner also at night. Nobody helped. I told them at least 4 times. Nobody cared. The staff slept the whole night(Photo Attached). In the morning, I was forced to raise my voice.

The staff quickly ran and brought the TTE (Mr. Kuldeep Dubey: +91 91091 68358). This Man(TTE) was extremely ill behaved and kept on instigating me to raise my voice. Such a cunning fellow he is. When I requested him to send personnel to clean the toilet and room spray in my Berth, he simply refused to heed to my request. He commented in a commanding tone, that the railway staff gets Rs7000/- a month salary, they are hired from private agencies and he will not say anything to anyone. That was just to take all the staff on his side and hide his mistakes. I had a few hooked-up words with him and then I

went back to my cabin as my education did not permit myself to enter into confrontation with such an illiterate and misbehaved TTE.

After some time, he brought 2 RPF Personnel (Mr. Lakshman Singh & Mr. Manoj Tripathy) with him and was asking them to throw us out of the train. I explained the situation and Mr. Lakshman Singh & Manoj Tripathy helped us mitigate the issue. The issue was stopped there. Our RPF People were very disciplined and very helpful and they patiently listened to both sides. Mr. Lakshman Singh is of the age of my father and this TTE was behaving so rudely with him. Both of the RPF personnel had a lot of patience and they controlled the situation very tactfully.

The problem with such TTEs is that since they are doing Government jobs, they have started taking things for granted. They are heavily misusing their power and rights. This happens when such undisciplined TTEs are recruited through the back door. We are all familiar with Railway recruitment Board Scams.

Now this TTE was not satisfied with the RPF people's solution either.

In the next Station, he brought another TTE (2) and a few more RPF Personnel along with him.

This TTE 2 was more ill behaved and extremely cunning and rough in his attitude. The attitude which he was showing, was the fruit of his Government Sector job. My younger daughter (6 Year old) was suffering from high fever. This TTE 2 (Picture attached) came and literally dragged myself and my wife out of the train. It was the RPF People who saved us from such gross injustice.

For the rest of the Stations, this TTE 2 was simply getting down from the train and pointing to other TTEs myself and my family members and making a mockery of us. He kept on showing bad gestures to us. When both the TTEs failed at everything, they informed the RPF that I was drunk last night and I misbehaved with them. Few Videos are captured by RPF Personnel. Please access them.

Sir, I am working for the Ruler's family in the Sultanate of Oman and this drinking is strictly prohibited in the Palace. I have never drunk or smoked a single cigarette in my life. Even the RPF people understood us.

I was surprised to see, if this is the plight of a middle class Indian family in Indian Railways in his own country, how are foreigners treated in such circumstances by people like these 2 TTEs.

Mr. Prime Minister, this is my country, this is my motherland and I have every right to seek a minimum decent service from Indian Railways when we are travelling.

We have voted you not to see this day. It is your responsibility to make things right. I have travelled to 18 countries in the course of my career and I am ashamed to tell you all these things. This is 21<sup>st</sup> century Indian Railways.

Please necessitate appropriate action as you might deem fit

Thank You

Abhishek Ghosh

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